



City of Coeur d'Alene Municipal Milestones Newsletter

Issue 56/January 2019

IN THE NEWS

CDA PD Collects \$20,000 in Toy Donations

A Coeur d'Alene Police Sergeant enlisted the help of CDA PD members over the last month, gathering toy donations worth approximately \$20,000 for our two area children's hospitals. The toys were sorted and then delivered to Sacred Heart and Kootenai Health.

A representative from one of the hospitals said, "We were blown away with the number of toys you



guys brought, thank you so much for your efforts. Our pediatric manager said they'll be able to provide pretty much every pediatric patient with one of your toys for the next year. Thank you again, you guys are going to make a lot of little kids very happy."

The PD would like to thank the community for their support and generous donations!

Newsletter Archives



CITY FACES



Shawn Phelps: Database Application Developer

Municipal Milestones recently caught up with recently hired Database Application Developer, Shawn Phelps, to learn more about his role with the City.

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CDA PD's 19th Annual Holidays & Heroes Event

Members of the Coeur d'Alene Police Department were fortunate to be able to participate in the 19th annual Holidays and Heroes event on December 10. This important event supports less fortunate members of our community by helping to provide needed food items and gifts to families all over the Inland Northwest. Thank you to all of the individuals who participated and worked to make this another successful year!



Lots of Activities for Preschoolers at the CDA Library!



If you are looking for a way to entertain your preschoolers this winter, look no further! The CDA Library hosts several activities for preschoolers, from infants through age 5. Check out this list:

- **Bilingual Preschool Story**, Mondays, 11—11:30 a.m. Learn some Spanish through stories, activities, and crafts, for ages 3 - 5.
- **Family Story Time**, Mondays, 4:00—5:00 p.m. Stories for the whole family and a craft each week!
- **Book Babies Lap-Sit**, Tuesdays, 10:15—10:45 a.m. Stories and activities for ages newborn to 2 accompanied by a parent or other adult caregiver.
- **Music & Motion—Toddler Time**, Tuesdays, 11:00—11:30 a.m. Fun and movement, songs and a story, plus bubbles!
- **Preschool Storytime**, Wednesdays, 10:30—11:00 a.m. Stories, activities and crafts for ages 3 –5.

For more information about these and other regularly scheduled

Tell us a little about your education and experience:

I graduated from Gonzaga University with a degree in mathematics and computer science. I have over 20 years of software development experience receiving extensive training in database management and software development. Past projects include: designing SQL databases, creating SQL stored procedures, developing front end applications driven by SQL databases, SSIS package development to automate, import and aggregate data. More recent projects have included jQuery and JSON driven applications for Microsoft websites including their Licensing and Trust Center sites. Having developed many applications from back to front as well as past work as a network administrator, I have a firm grasp of what is involved in designing, developing and hosting many different applications.

Why did you want to work for the City of Coeur d'Alene? As a Gonzaga graduate and also growing up in southern Idaho, I am very familiar with the City of Coeur d'Alene. My wife grew up in Coeur d'Alene, and her family has lived in

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library activities, visit www.cdaid.org/events, or call 208.769-2315.

Seed Swap at the CDA Public Library

Learn about seed saving and bring seeds to swap on Saturday, January 26, from 1:00 to 3:00 p.m., in the Library Community Room. No seeds to share? Come anyway and consider a cash donation in lieu of donating seeds. For more information, call 208-769-2315.



Find Snow-Related Information at www.cdaid.org/snow

The City's snow information page provides information on winter snow planning, an interactive snow plowing progress map, as well as fun winter activities hosted in partnership with local schools. If you have a specific question, please call the Streets & Engineering Dept. at 208.769.2235.



Coeur d'Alene for many years. These strong ties to Coeur d'Alene led to my interest in working for the City, and I believe that I can make a positive contribution.

What are your current responsibilities? I'm currently responsible for managing, developing, supporting and maintaining various applications and databases used by the City of Coeur d'Alene.

What does customer service mean to you? A positive attitude and a willingness to help customers is essential when providing good customer service. Attempting to understand a customer's point of view, I believe, is vital as well. With any customer issue or suggestion, good listening is required for understanding and ultimately achieving an appropriate resolution.

What about your family and interests? My wife, Kim, and I have been married for over 16 years. Our son, Hayden, is 14 and a freshman in high school. Our daughter, Alysse, is 12 and currently in middle school. We enjoy the outdoors. We are avid non-wake surfers. We have a cabin on Lower Twin Lakes, so during the summer we are always out on the lake boating and having a good time with friends.