

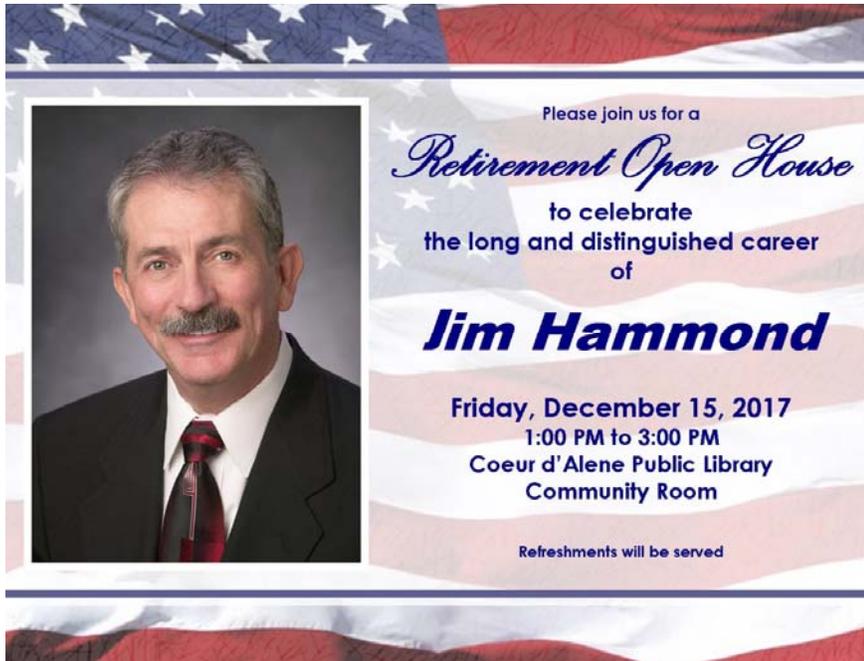


City of Coeur d'Alene Municipal Milestones Newsletter

Issue 43/December 2017

IN THE NEWS

Farewell Open House for Retiring City Administrator Jim Hammond on Friday, December 15



Mayor Widmyer Selects Finance Director Troy Tymesen as next City Administrator

Mayor Steve Widmyer announced that he will appoint City Finance Director Troy Tymesen as the next City Administrator, effective January 1. The mayor's appointment will be brought to the City Council for confirmation at its December 5 meeting. Tymesen, 54, began his career with Coeur d'Alene in August 2000. He briefly served as interim City



Newsletter Archives



CITY FACES



Debra Henderson: A happy, satisfied customer is her goal

Municipal Milestones recently caught up with Debra Henderson, recently hired Customer Service Support Specialist, to learn more about her role with the City.

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Administrator in 2014 prior to the hiring of Jim Hammond. During his 17 years with the City, Tymesen has served as its representative on the Coeur d'Alene Chamber of Commerce Board of Directors and the Coeur d'Alene Economic Development Corporation (formerly JobsPlus), is a member of the Ray and Joan Kroc Center Salvation Army Advisory Board and the North Idaho College Foundation Board, is a Sunrise Rotarian, and a strong supporter of United Way.

Sing-Along with Muddy & Santa December 9

Join the fun Saturday, Dec. 9, at 11 a.m., at the library with a special family activity, the sixth annual "Holiday Sing-Along with Muddy and Santa." The free program will be in the Community Room on the lower level of the library. Children's author Susan Nipp, creator of the "Muddy & Millie" book, will lead the kids in singing some holiday favorites. Muddy Moose and Millie Mouse will be on hand along with Santa Clause and they will be available after the music for informal photos—so be sure to bring your cameras and phones. For more information, call 208-769-2380.



CDA Pedestrian & Bicycle Advisory Committee Seeks New Members



The Coeur d'Alene Pedestrian and Bicycle Advisory Committee has two positions available. If you are interested in serving on this volunteer committee, please email

Monte McCully at mmccully@cdaid.org.

Tell us a little bit about your background and experience: I have over 30 years of experience in city government. The bulk of my years of experience are with the city of Santa Clarita working in the Building and Safety division of Public Works. Responsibilities included creating and sending out monthly statistical reports of our permit data, scanning and quality control of permits and plans, issuing Certificates of Occupancy, public records requests, and covering for multiple secretaries when needed.

What are your current duties and responsibilities: As a customer service representative for the Building Department, I assist customers with questions pertaining to permit issuance, inspections and plan submittals, issue electronic plumbing, mechanical and reroof permits, process revisions submitted electronically, certificates of occupancy, input inspection requests, and close permit files. As a customer service representative for the Municipal Services Department, I assist customers as they complete forms for business licensing and permits; receive applications and fees for licensing child-care providers, detectives, drain layers, door-to-door solicitors, tree services, catering permits, home occupation certificates, film productions, fireworks stands, mobile

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City Employees Provide Thanksgiving Dinner to 50 Families

For the second year in a row, City Employees partnered with The Salvation Army Ray and Joan Kroc Center Coeur d'Alene and their 9th Annual Families Feeding Families event. This year general City employees donated food and funds to fill 50 bags of Thanksgiving fixings. Thanks to our amazing employees!!



Atlas Waterfront Project



The City of CDA is finalizing the purchase of nearly 47 acres of Spokane River waterfront property that was the former Atlas Mill Site. For information regarding the project, and when

and how stakeholders and community members can get involved in sharing their thoughts on this important project, visit www.cdaid.org/atlaswaterfront.

CDA Eagles Aerie 486 Donates \$7,500 to K27 Memorial Fund

A huge thank you to the CDA Eagles Aerie 486 for their amazing \$7,500 contribution to the K27 Memorial Fund! There are still opportunities to support this project as the first phase begins! Visit www.K27forever.com for more information.



food concessions, outdoor eating permits and special events. I also review and accept completed forms and fees for FBI background checks, issue parking permits, and record, scan and file business insurance, bonds and worker's compensation forms.

What does "customer service" mean to you? It means going above and beyond what the customer expects, eliminating bureaucracy as much as possible, so that the customer leaves the office happy and/or satisfied with the outcome of his visit. We should want our customers to be happy to return to our offices.

What do you love about Coeur d'Alene and North Idaho? What's not to love? It's beautiful! Love the scenery, the seasons, and love how friendly everyone is, and I especially love that there is so much to do for those of us who enjoy the outdoors.

What about your family and interests? I'm happily married. I have two grown boys from a previous marriage. My oldest is 31 and lives in Ohio, and my youngest is 27 and lives in California. Hobbies include painting, crafting, quilting and reading. My husband and I also enjoy fishing, kayaking, hiking, snowshoeing and mountain biking.