



City of Coeur d'Alene Municipal Milestones Newsletter

Issue 39/August 2017

IN THE NEWS

Coeur d'Alene Begins Major Street Overlay Repair

The City of Coeur d'Alene will place more than three miles of new asphalt on streets throughout the community through mid-August, and drivers are urged to use caution while in road work areas. Streets being “overlayed”—where old asphalt is ground up and new asphalt is placed—include Front Avenue and portions of its side streets between 8th & 21st streets; Hanley Avenue between Ramsey Road and Highway 95; and Dalton Avenue between N. Stafford Road and N. Pleasant Way. Motorists are asked to use caution in these areas. The City of Coeur d'Alene spends about \$1.2 million annually on street maintenance, including overlay and chip sealing, to ensure a great commute for residents and visitors. For more information on this and all other City Public Works projects, visit cdaid.org/projects.



CDA Arts Commission Accepting Mayor's Awards in the Arts Nominations

The City of Coeur d'Alene Arts Commission is accepting nominations for the 22nd Annual Mayor's Awards in the Arts. Nominations may be submitted for art organizations, individuals, businesses or students and must be received by August 31. Download a nomination form at cdaid.org/arts, or pick up a nomination form at City Hall. For more information, call



Coeur d'Alene
Arts Commission

Newsletter Archives



CITY FACES



Theresa Boynton: Who Says You Can't Go Home?

Municipal Milestones recently caught up with Theresa Boynton, newly hired Permit Technician, to learn more about her role with the City.

You moved to this area from Oregon. What interested you in a job with the City of Coeur d'Alene?
I accepted a position with the City of

(Continued on page 2)



City of Coeur d'Alene Municipal Milestones Newsletter

Amy Ferguson, CDA Arts Commission staff support, at (208) 666-5754, or email amyf@cdaid.org.

Eastwood Receives Otter Nomination

Coeur d'Alene's parks system would be nothing without former Parks Director Doug Eastwood, who was instrumental in development 27 of the City's 32 parks. Congratulations on being nominated to the Idaho Parks Board, Doug! For information regarding City of Coeur d'Alene Parks and Recreation programs, please visit www.cdaid.org/parks.



Coeur d'Alene because I am originally from the Spokane area and wanted to move back to the area to be with family again.

Tell us a little bit about your background and experience: I have spent the last 14 plus years working for the City of Salem, Oregon, originally as a Parking Services Officer, and then as an Office Assistant/Cashier. The last 4 plus years I had the pleasure of working for the Building & Safety Department gaining experience as a Permit Specialist at the front counter, where I was very involved in the intake process for all types of building permits.

What are your current duties and responsibilities? I am currently training, learning the processes of issuing over-the-counter plumbing, mechanical, re-roofing, siding, encroachment, etc. permit applications for both homeowners and contractors. In addition, I will be scheduling inspections, responding to public information requests, and directing the public to the appropriate department or agency.

What does customer service mean to you? Customer service, to me, means leaving the customer with all of their

(Continued on page 3)



Do you want to learn more about the City's Parking program, public art, parks & recreation activities, or current and upcoming City of Coeur d'Alene projects? You can find what you are looking for on the City's Facebook page, including amazing videos and opportunities to comment on important issues such as parking. Even better, click "LIKE" and you will be able to receive updates and information on your Facebook Feed. Visit www.facebook.com/CDAgov and LIKE us today!

We're Hiring!

Summertime is our busy time where we work hard to make Coeur d'Alene the amazing place we all live, work and play. That means streets and parks maintenance worker jobs, custodial openings, swim instructors, sports official positions, and more! Check out cdaid.org/jobs for all of our openings!





City of Coeur d'Alene Municipal Milestones Newsletter

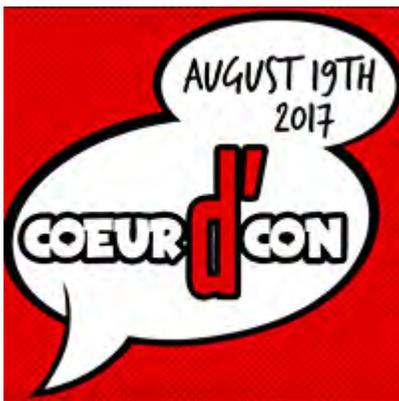
Take Your Best Shot—City Hall “Selfie Day” Monday August 15

City Hall “Selfie Day” is the brainchild of ELGL, A Local Government organization, which encourages citizens to connect and communicate with their local government. On August 15, take a “selfie” in front of City Hall — the more unique and creative the better — and post it to social media using the hashtag #CityHallSelfie. Awesome prizes will be awarded for the most fun and creative selfies! Not on social media? You can email us your City Hall “selfie” and we’ll post it for you. Questions? Please email staylor@cdaid.org, or call (208) 769-2359.



Coeur d’Con Coming August 19

Coeur d’Con, a celebration of all things geeky, including comic books, TV, movies, fan art, and cosplay, will be coming to the Coeur d’Alene Public Library on Saturday, Aug. 19, from 10 a.m. to 4 p.m. Entrance to the convention is free, with local businesses, artists, and experts exhibiting and selling their goods throughout the library, offering a plethora of unique wares and perspectives on pop culture. Library staff and volunteers will be offering a variety of FREE themed crafts, games and other activities, with events for every age group throughout the day. Costumes are encouraged! For more information, email coeurcon@gmail.com, or call (208) 769-4315.



questions or concerns answered to the best of my ability and/or directing the customer to the right person or department. I try to make every person I come in contact with feel welcome and as if they will receive the help or assistance that they are seeking.

What is the most fulfilling aspect of your job? I would say the most fulfilling aspect of my job is speaking with our customers. Whether my contact with them is over the phone, in person, at the counter or via email, I really am a people person and very much enjoy interacting with so many types of people every day.

What about your family and interests? My interests are pretty much my family. I have always been very close with my family even when living in Oregon for all those years. I have always kept in touch and visited as much as possible.

