



City of Coeur d'Alene Municipal Milestones Newsletter

Issue 27/August 2016

IN THE NEWS

Mayor's Awards in the Arts!

We are accepting nominations through August 26 for businesses, organizations, individuals and students who have, through distinguished service or creative accomplishment, made a significant contribution to the arts in Coeur d'Alene. Nominate now! Please [CLICK HERE](#) for the Guidelines and a Nomination Form. The Mayor's Awards in the Arts is an annual event, held this year on October 13, 6 pm, at the Hagadone Event Center.

Fort Grounds Drive is Now Open to Pedestrians

Fort Grounds Drive is open to pedestrians and Memorial Field parking is now open again, too! What's not open? Through traffic for motor vehicles between Memorial Day and Labor Day. The Four Corners Project is intended to create a new community place that is heavily traveled by pedestrians and bicyclists between Memorial Field, the new Memorial Plaza (home soon to the carousel!) and City Park. In order to give pedestrians and bicyclists a sense of safety and to make it clear this is really a project to enhance community placemaking, the bollards on Fort Grounds Drive will remain up seasonally. The City did this instead of placing them only for special events in order to provide consistency to the public. We don't want to confuse drivers or pedestrians about when the road would be shut down to only foot and bike traffic.

Fundraising for Sgt. Greg Moore K-27 Memorial Continues

A recent fundraiser at the Rathdrum McDonald's netted more than \$3,000 for a memorial in honor of Sergeant Greg Moore and all fallen officers killed in the line of duty. The owners, Tim and Terri Skubitz, offered their restaurant as the site of the fundraiser during Rathdrum Days. Mayors from all Kootenai County cities participated. "This was an amazing gesture by Tim and Terri that we can never forget, and we hope their volunteerism will serve as an example for others, especially business owners, who support this important memorial and would like to

Newsletter Archives



CITY FACES



Laura Rencher: A Friendly New Face in Customer Service

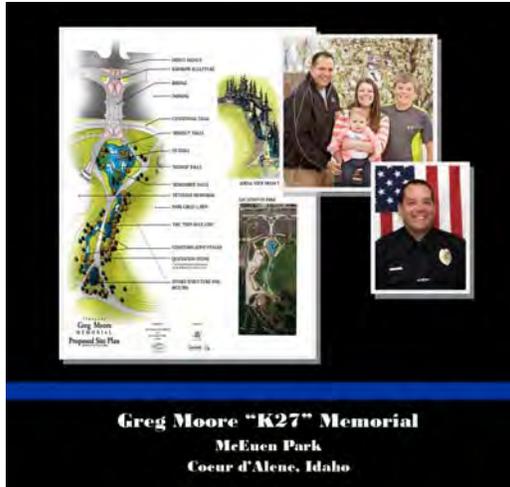
Municipal Milestones recently caught up with newly-hired Utility Billing Specialist Laura Rencher to learn more about her role with the City.

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donate to its construction,” Mayor Widmyer said. The mayor and a group of community volunteers are leading the charge for an \$850,000, privately fundraised K-27 Memorial to be placed in the City’s McEuen Park. It will include three 8-foot waterfalls, a stream, and contemplative venue areas for visitors to respect, honor, and remember all fallen officers killed in the line of duty. Those interested in donating to the project can do so online at www.wefund4u.com/fundraiser/sergeantgregmoorememorialfund or mail a check to “Greg Moore Memorial Fund,” c/o Mayor Steve Widmyer, Coeur d’Alene City Hall, 710 E. Mullan Avenue, Coeur d’Alene, ID, 83814.



City Council Approves Remodel of City Hall

On July 19, the Coeur d’Alene City Council approved funding for the remodel of City Hall. This renovation is intended to enhance building security, ensure appropriate ADA access to bathrooms and the elevator, and make it easier for community members and visitors to find the Customer Service Center for one-stop assistance. The \$1.95 million remodel allows for a cheaper price tag than construction of a completely new facility. City Hall was built in 1978, and the renovation will provide at least a few more decades of usable life for the building.



CDA PD Posts Traffic Enforcement Information on Facebook

The CDA Police Department recently began posting traffic enforcement information on Facebook so viewers can see where the traffic unit will

Tell us a little bit about yourself: I was born in Montana and lived in the Boise area & Spokane before moving to Coeur d’Alene when I was in the 5th grade. After graduation, I moved away for four years and I’ve been back home ever since. I enjoy hiking on weekends with friends and I live at the gym. Spending time with family and friends is very important to me. I love to watch and go to sporting events and I’m always on the move.

What are your primary responsibilities in your job? I work in the Finance Department in utility billing. My primary responsibility is customer service in assisting customers with their monthly utility bill, setting up new services, and processing payments for other city departments.

What do you love most about your job? I’m a people person so I enjoy working with the public. You get to meet a lot of new people as well as seeing and helping people you already know. I was with the county before coming to work at the City of Coeur d’Alene and everyone has been so nice and helpful it has made the change a lot easier.

From a customer service standpoint, what is your philosophy on dealing with the public? I try and treat people how I want to be treated. You can’t make everyone happy, but you always want to do your best to try to assist

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focus its efforts for the day. Although the program sounds counter-intuitive, it is important to note that the purpose of any traffic program is to reduce collisions and keep the motoring public safe, NOT to write tickets. In addition, awareness of traffic enforcement in one area, along with the PD's "wildcard" efforts elsewhere, will increase awareness of traffic safety and hopefully curb inappropriate driving behavior across the City. It is anticipated that the program will increase followers on the PD's Facebook page which will help in other regards, such as locating missing persons, notifying the public about incident road closures, and helping to notify the public about scams and crime trends, etc.

We're now on YouTube!



The City is now placing all of its City Council and other meetings on YouTube instead of our website, which will free up bandwidth that the City pays to stream the video to community members who access it, and also frees up website server space. In short: We're saving taxpayer money! All website links at the City website for City Videos now go to YouTube. Right now we have 2.5 years of City Council meetings up, and we're working on Planning Commission meetings back through 2015 and several informational videos. We'll keep working to place older archived meetings up, too! Subscribe today and follow along!

August Fun at the Coeur d'Alene Public Library

Take a break and beat the heat with free movies to be screened in the Seagraves Children's Library each Wednesday in August at 1 p.m.. In addition, children can continue to track the time they read, or are read to, in their Reading Logs and bring them to the library through August 31 to collect prizes for every three hours of reading time. Also, through the end of the month, each time children visit the library they can vote for their school to win the privilege of displaying the Summer Reading Traveling Trophy in their school library during the coming year.

Children under 6 visiting the library need to be supervised by an adult or a person who is at least 14, even during programs. Children ages 6-9 should be accompanied by someone who is at least 14 who will remain in the building. For more information about Children's programs at the library, contact Children's Supervisor Susan Thorpe at 769-2315, ext. 439, or by email at sthorpe@cdalibrary.org.

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them, whether it is helping with a problem they are having, or just a simple hello.

Tell us about your family: My parents & brother live here. I have one son, Lucas, who is 22 and going to college in Washington. I'm very lucky to be able to live so close to my family. We are very close and enjoy spending time together.

What do you love about Coeur d'Alene? It's home! I grew up here, my family is here, I raised my son here, and I have so many great memories. I love that you can still go places and know people. There are so many things to do, no matter your interests. There is something for everyone. Who wouldn't love to live here! We are very fortunate to live in such a beautiful area and community.

